

When reporting fraud, you only need to contact one credit bureau. Each is required by Federal Law to notify the others.

CREDIT REPORTING AGENCIES:
Place a Fraud Alert on Credit Report

Equifax – www.equifax.com (Click Learning Center)

To report fraud:

1-800-525-6285

Write to: Equifax Fraud Division,
PO Box 740250,
Atlanta, GA 30374

Experian – www.experian.com/fraud

To report fraud:

1-888-397-3742

Write to: Experian Fraud Center,
PO Box 1017, Allen, TX 75013

TransUnion – www.transunion.com

To report fraud:

1-800-680-7289

Write to: TransUnion Fraud Division,
PO Box 6790, Fullerton, CA
92634

E-Mail: fvad@transunion.com

ORDERING OR DISPUTING A CREDIT REPORT

www.annualcreditreport.com

Once you place a fraud alert you are entitled to order free copies of your credit report. Review it and continue to monitor at least once a year. To order a free annual report from one or all reporting companies go to website or:
Call: 1-877-322-8228

Write to: **Annual Credit Report**

Request Service, PO Box

105281, Atlanta, GA 30348-5281

Note: If you order a free credit report from any other website there may be a cost.

Credit Report Dispute: 1-800-916-8800
(or call the number on credit report)

ATM, DEBIT OR CREDIT CARD FRAUD:
Lost Stolen or Fraudulent Use

Report and cancel card quickly (2-60 days) to minimize loss.

BANK FRAUD: Banking Related Problems

To identify the agency with jurisdiction over your financial institution go to:

www.ffiec.gov/enforcement.htm

Federal Deposit Insurance Corporation (FDIC) *Non-members of Federal Reserve System*

www.fdic.gov M-F, 7:30am – 3:30pm

Call: FDIC Call Center 1-877-275-3342, TTY: 1-800-925-4618

Write: Federal Deposit Insurance

Corporation, Consumer Response
Center, 2345 Grand Blvd., Ste 100,
Kansas City, MO 64108

E-Mail: ConsumerAlerts@fdic.gov

Federal Reserve System (Fed)

Members of Federal Reserve System

www.federalreserve.gov

Call: 1-888-851-1920

TTY: 1-877-766-8533

Fax: 1-877-888-2520

Write: Federal Reserve Consumer

Help, PO Box 1200, Minneapolis,
MN 55480

E-Mail:

ConsumerHelp@FederalReserve.gov

National Credit Union Administration

(NCUA) *All federal and many state credit unions*

www.ncua.gov

Online go to: Resources for Consumer,
then Consumer Complaints &
Hotline

Call: 1-800-755-1030, 24/7

Write: Compliance Officer, National
Credit Union Administration,
1775 Duke Street, Alexandria, VA
22314

E-Mail:

ConsumerAssistance@ncua.gov

Office of Thrift Supervision (OTS) *All federal, many state thrift, savings, and savings and loan*

www.ots.treas.gov

Colorado Regional Office

Call: 650-746-7000

Write: PO Box 7165, San Francisco,
CA 94120

Office of Comptroller of the Currency

(OCC) *All banks where “national” or the initials N.A. appear in the name*

www.occ.treas.gov

Call: 1-800-613-6743 M-F, 6am-6pm

Fax: 713-336-4301, M-F, 6am-6pm

Write: Customer Assistance Group,
1301 McKinney St, Suite 3710,
Houston, TX 77010

E-Mail:

CustomerAssistance@occ.treas.gov

INVESTMENT FRAUD: Mishandling or Tampering of Investments

Immediately report it to your broker or account manager and to the SEC.

U.S. Securities and Exchange

Commission (SEC) **www.sec.gov**

General Info: 202-942-7040

Investor Info: 1-800-SEC-0330

TTY: 202-551-6020

Colorado Office:

303-855-1000

E-mail: Denver@sec.gov

Write: 1801 California St, Ste 1500,
Denver, CO 80202

**Department of Regulatory Services,
Securities Division**

www.dora.state.co.us/securities/

Call: 303-894-2320

Write: 1560 Broadway, Ste 900,
Denver, CO 80202

BANKRUPTCY FRAUD: Filed in Your Name

U.S. Trustee (UST)

www.usdoj.gov/ust

Online go to: Bankruptcy Fraud

Call: 303-312-7230

Fax: 303-312-7259

Write: 999 18th St, Ste 1551, Denver,
CO 80302

Prepare and file requested information & follow instructions for mailing or e-mailing

CHECKS: Lost or Stolen

Notify the bank. Stop payment and ask bank to notify the check verification service.

Make a police report. Get a copy of report or report number.

PHONE FRAUD: Unauthorized Use or Service

Local Service: Contact **Public Utilities**

Commission

www.dora.state.co.us/puc

Call: 1-800-456-0858 or
303-894-2070

Write: 1560 Broadway, Ste 250,
Denver, CO 80202

Cellular and Long Distance: Contact
the **Federal Communications**

Commission (FCC) **www.fcc.gov**

Call: 1-888-CALL-FCC (225-5322)

TTY: 1-888-TELL-FCC (835-5322)

Fax: 866-418-0232

Write: Federal Communications
Commission, Consumer

Information Bureau, 445 12th St,
SW, Washington, DC 20554

E-mail: fccinfo@fcc.gov

MAIL THEFT/MAIL FRAUD:
Stolen Mail

U.S. Postal Inspection Service (USPIS)

postalinspectors.uspis.gov/

(Do not put *www* in front of link.)

Report to your local postal inspector, or

Call: Denver Div. – 1-877-876-2455

Write: 1745 Stout St, Ste 900,

Denver, CO 80299

Locate Postal Inspectors outside Denver online. Click contact information.

PASSPORT FRAUD: Lost, Stolen or Fraudulent Use

United States Department of State (USDS)

www.travel.state.gov/passport/

Click lost or stolen passport.

Passport: 1-877-487-2778

Visa: 603-334-0700

Overseas: 1-888-407-4747

From overseas: 202-502-4444

SOCIAL SECURITY NUMBER: Theft and Misuse

Social Security Administration (SSA)

www.socialsecurity.gov/oig/hotline/index.htm

Call: 1-800-269-0271, 8am – 2pm

Fax: 410-597-0118

TTY: 866-501-2101

Write: SSA Fraud Hotline, PO Box

17768, Baltimore, MD 21235

E-Mail: oig.hotline@ssa.gov

Do not carry your Social Security

Card your in wallet or purse.

TAX FRAUD:

Internal Revenue Service (IRS)

www.irs.gov

Call – in Denver: 303-446-1012

Toll Free: 877-777-4778

TTY: 800-829-4059

Write: 600 17th St., Stop 1005 DEN,

Denver, CO 80202

DRIVER'S LICENSE FRAUD:

Contact your local Department of Motor

Vehicles. Do **not** put your Social

Security number on your license.

Leave off or ask to use a substitute

number.

Additional help:

Colorado Attorney General's Office

www.ago.state.co.us/index.cfm

AARP ElderWatch: 1-800-222-4444

Denver area – 303-222-4444

www.aarpelderwatch.org

Colorado No-Call List:

1-888-249-9097

www.coloradonocall.com

Opt Out: (To request pre-approved credit card offers **not** be sent.)

(Courtesy of *TransUnion*)

www.optoutprescreen.com

Opt-Out, using website above:

- for five years or permanently

Call: 1-888-567-8688

Write: PO Box 505, Woodlyn, PA

10949

Or Write: DMA: Mail Preference

Service, PO Box 643, Carmel, NY

10512 (Lasts for five years.)

Information needed, if you write or call:

Full name, current address, previous

address, if moved in past 6 months,

Social Security number, date of birth and

signature (if writing).

Information contained **within** is updated annually.

Not responsible for contact information changes

during current publication year.

CCERAP Programs are available to all

without discrimination.

HELP!

SOMEONE STOLE MY IDENTITY

- They are using my Social Security number.
- They are taking out credit cards in my name and using them.
- My wages have been garnished because of unpaid bills.
- The list goes on.....

Every Identity Theft Victim Should:

1. Contact the fraud department of any one of the three major credit bureaus to place a fraud alert on your file.
2. Close the accounts that you know or believe have been tampered with or opened fraudulently. Use the ID Theft Affidavit (www.consumer.gov/idtheft) when disputing new unauthorized accounts.
3. File a police report where you live. Get a copy of the report or report number.
4. Follow-up in writing those contacted in Step 1 and 2 above. Attach a copy of the police report and number along with other documentation you may have. Send certified with a return card.
5. File your complaint with the FTC. www.ftc.gov
6. Contact any of the other agencies specific to your particular type of Identity Theft. Follow-up in writing. Attach a police report and number. Send certified with a return card.
7. Document everything.

COLORADO IDENTITY THEFT YELLOW PAGE 2008



WHO TO CALL WHAT TO DO

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FOR**

ELDER RIGHTS AND ADULT PROTECTION

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1-800-773-1366

303-866-3433

[WWW.CCERAP.ORG](http://www.CCERAP.ORG)

A Project of the

Colorado Non-Profit Development Center

Source: www.ftc.gov

ID Theft Hotline: 1-877-ID THEFT

1-877-438-4388

TTY: 1-866-653-4261